



Verification
Certification

CERTIFICATE

ISO 10002:2018
**CUSTOMER SATISFACTION-
COMPLAINTS HANDLING**

**NETAŞ TELEKOMÜNİKASYON
ANONİM ŞİRKETİ**

Scope	Address(es)
Technology Consultancy, System and Application Software, Network Solutions Design, Foreign Trade, Custom Clearance, Managerial and Administrative Organizational Activities and Related Processes and Also, Equipment and Service Production, Sales and After Sales Services Presentation As Part Of Information and Communication Technology	Yenişehir Mah., Osmanlı Bulvarı Esas Aeropark B Blok No 11B, İç Kapı No:40 TR-34912 Kurtköy, Pendik, İstanbul, Türkiye

Certificate Number: VCR.TR.08.015560/R:00
Initial Certification Date: 03.10.2023
Renewal Date: -
Issue Date: 10.09.2025
Expiry Date: 19.10.2026

Genel Müdür
Fuad Almeman

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Form 23-11.07.2025 R:06

Vericert has audited and certified that the organization meets the management system requirements outlined above. This certificate is valid for three years as long as the organization complies with the requirements of the Audit and Certification Activities Guide published at www.vericert.com.tr.